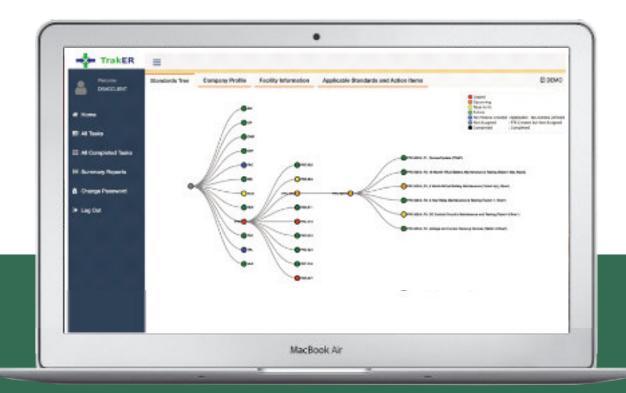
TrakER

Automate Your Reliability



Most all utilities spend considerable time and effort keeping up with the latest NERC reliability requirements. Limited staff, continuous NERC updates, the remote complexities of COVID, new technologies, new physical and cyber security threats...there are more pressures than ever.

There's got to be a better answer – and that's why we created TrakER, the first solution to combine deep industry expertise and next-gen software automation to deliver truly immediate "out-of-the-box" functionality and value. TrakER takes the work out of NERC and drives your NERC reliability requirement to work for you.

TrakER helps you monitor, manage and track NERC CIP and O&M requirements more effectively by combining industry-proven consulting expertise and powerful software-driven automation capabilities.

Features & Benefits

Built-in comprehensive analysis by industry experts – the "human factor" that translates volumes of NERC documentation into actionable data that TrakER uses to operationalize and optimize reliability efforts.

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FEATURE 🚭

Gathers and translates monthly NERC Reliability standards updates (documents) into actionable data

BENEFIT 😡

Saves the potentially huge amounts of time and effort you spend assessing the latest NERC changes/updates

FEATURE 💿

Assesses all new, changed and retired standards across all NERC regions

BENEFIT Q

Helps you get in front of – and stay ahead of – new standards, improving your reliability (and credibility with NERC)





FEATURE ©

Organizes data specific to your utility's region(s), registrations and designations

BENEFIT Q

Minimizes risk through proactive, expert analysis – eliminate the fear of "we don't know what we don't know"

• EVERY requirement is verified and tagged – on a monthly basis – with the regions, registrations and designations to which they apply

Next-gen software functionality leverages the operationalized human factor to deliver real-time, value-added insights.

FEATURE 🚭

Provides reliable, "always on" cybersecure, web-based access – no software/hardware/IT requirements to worry about

BENEFIT Q

Anytime, anywhere (secured) access – make sure your NERC reliability requirements are accessible to your organization – online in real time at each person's specific point(s) of need



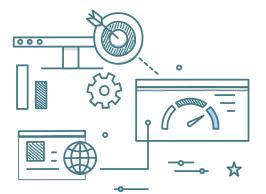
FEATURE 📀

Displays data in an intuitive graphical (and actionable) dashboard –

a color-coded tree view helps you see and prioritize what needs to be addressed

BENEFIT 😡

Tells you quickly and intuitively what's new, what's near term, what's approaching jeopardy status, etc. – organize your day and efforts according to what matters most



FEATURE ©

"Operationalizes" the dashboard into actionable processes –

simply click on the tree view to drill down into actions, assignments, escalations, workflows and more

BENEFIT 😡

Minimizes risk – TrakER identifies everything you need to know about and take actions against

– and lets you generate workflows, assign tasks, generate automated emails and escalations and more to "close the loop"

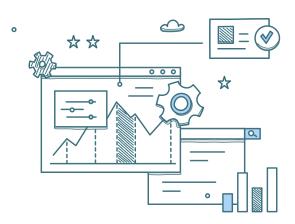
FEATURE 💿

Generates summary and detail reporting – a "single pane of glass", real time view into the current status of your reliability efforts

BENEFIT Q

Stop chasing multiple reports from multiple people and places in multiple formats; reduce human error

Comprehensive, consistent, real time vision into closed-loop "who, what, where, when and why" information that can be exported to support your fuller compliance considerations

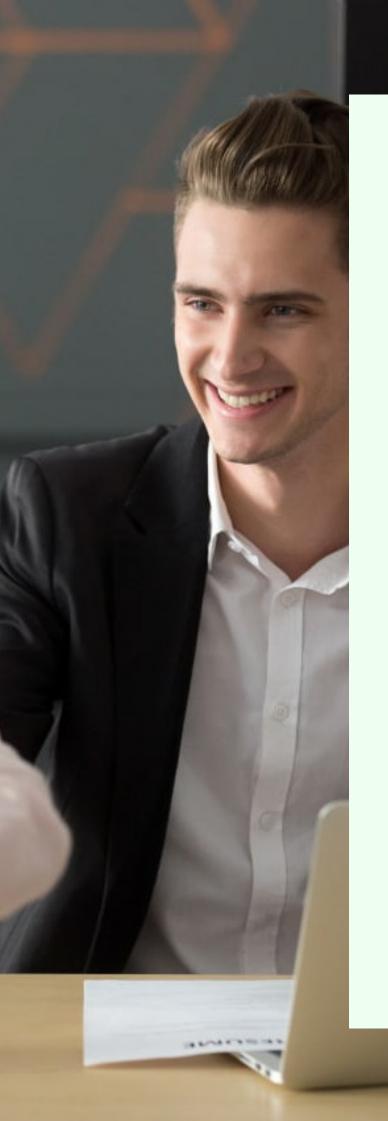


FEATURE 📀

"Above and beyond" – realize the ability to proactively pursue "next gen" efficiencies and gains in productivity and reliability

BENEFIT 😡

Create your own internal controls and "ad hoc" requirements to build out fuller support for your compliance and reliability efforts



Save Time and Money

- Yet Still Increase Reliability

TrakER delivers exceptional ROI by helping you significantly decrease time, effort and cost while increasing your reliability. Sound hard to believe? It's not. TrakER embraces "digital transformation" to help you orchestrate and optimize the value of:

- Letting people perform the complex, subjective analysis that ONLY people can [currently] do
- Leveraging technology to perform in real time those processes that might otherwise take people hours, days or more to complete
- Incorporating technology to provide data-driven decision making that can be better monitored, measured and managed to increase efficiencies, deliver greater business continuity, etc

What's Your Use Case(s)?

TrakER delivers immediate and ongoing value across most any organization. The use cases are as many as the

NERC regions, registrations, designations, impact ratings, number of BES assets and more that drive them. Following are just a few questions and comments to help you visualize TrakER's in your organization.



Following is a high-level "walkthrough" of how TrakER helps you do what you do better and faster. We invite you to consider how much time, effort and money you save as TrakER walks you through the process.



All that time currently spent assessing and interpreting NERC reliability requirements - now done for you in advance by professional consultants with deep, industry-specific and NERC-wide knowledge and experience



Delivered routinely, reliably and consistently every month, online, based on your utility's specific region, registrations and designations



Broken down by CIP, PRC, FAC, EOP, etc. – including all applicable requirements and subrequirements



Presented in an intuitive, graphical high-level "tree view" dashboard; just click to drill down into next level insights



Intuitively color-coded so you know what's new, what's due near term, what's due NOW, what's been escalated



Set up tasks, processes that are actionable, assignable and trackable (including automated emails, notifications and escalations); have immediate summary vision into the status of existing reliability requirements efforts



Know that if a particular NERC reliability requirement doesn't apply in your specific situation, you can mark it as such, including brief notation as to why



Built-in summary reporting – again, just a click away, including the ability to export to a spreadsheet From more of an organizational/cross-organizational level, TrakER helps you realize and benefit from a more confident and consistent ability to:



Identify and stay in front of the latest changes/updates to NERC reliability requirements using a centralized, secure-access tool that requires no "overhead"



Know that the latest NERC reliability requirements have been meticulously assessed and interpreted on a monthly basis by professional consultants – with consistently applied logic that helps you know nothing has been missed or interpreted differently



Make sure you apply continuity of your tasks and processes across the organization at the high level – enabling you to better extend the continuity down into action items for specific items, i.e., the same actions for a group of like assets at a specific location within a defined and reasonably achievable timeframe.

